

# The Family Justice Center Model: Empowering Women & Families in One Location





Crime and violence at home continues from generation to generation

Family poverty, social exclusion are perpetuated when it is too difficult to get help

Breaking the cycle of violence is critical





Why the need for a Family Justice Center or Centro de Justicia para las Mujeres?



#### What Victims Say

- Victims Are Fearful of Systems and Don't Understand the Process
- Court is the Scariest Place to Seek Help
- Shelters are the Safest Place
- Victims Must Go from Place to Place
- They must tell their story over and over
- Victims Want All Their Services Together in One Place



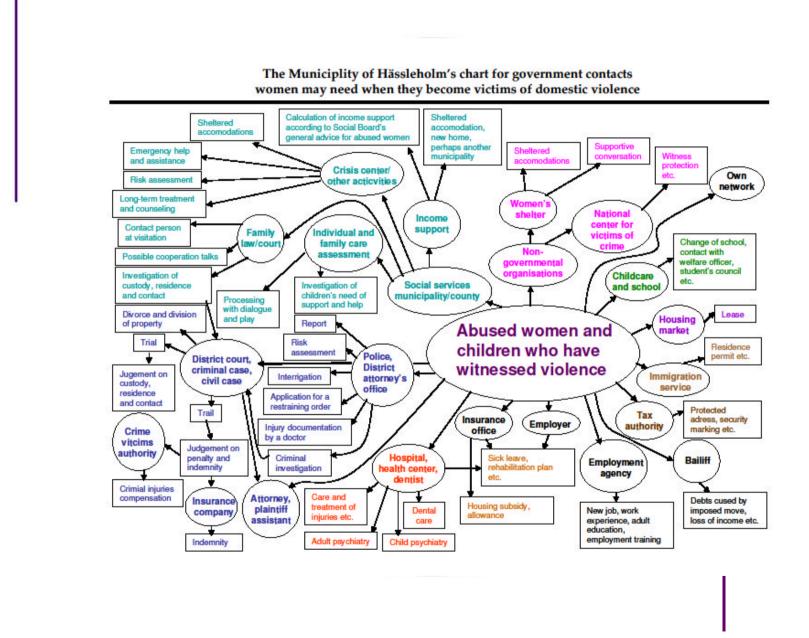
## How many brochures do you have?



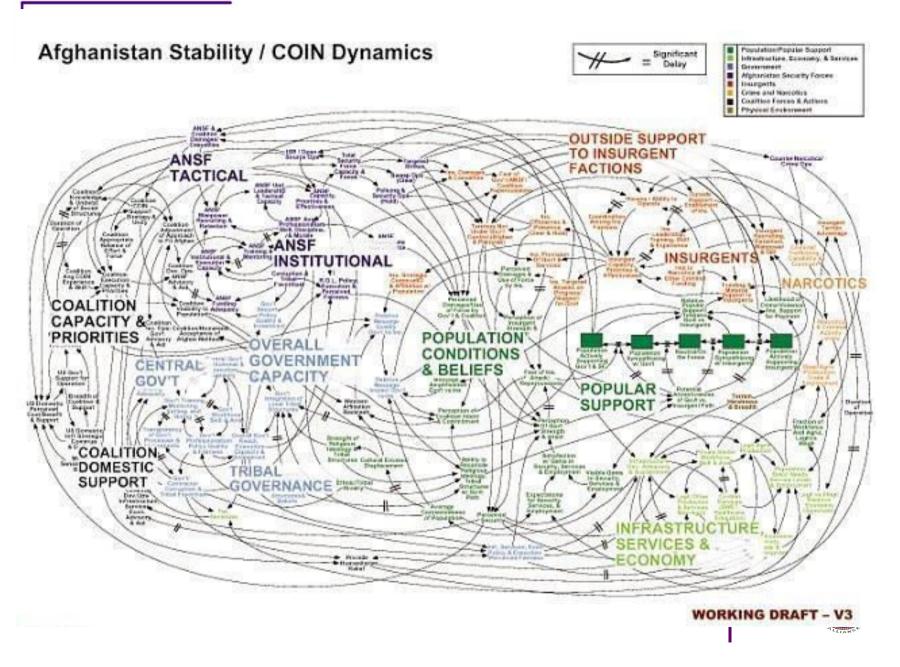




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#### North American Expert Group Meeting - Mexico City 2014



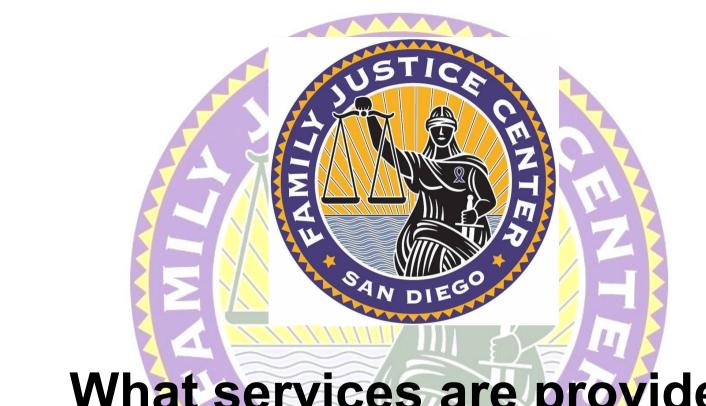
### **ASHLEY WALKER**





CASEY GWINN GAEL STRACK





## What services are provided in a multi-agency Center?



#### **SDPD Domestic Violence Unit**





#### District Attorney/City Attorney



Jessica Schuster

- District Attorney's Office (Prosecutors and Victim-Witness Staff)
- Felonies within the City
- •All felonies and misdemeanors outside the City



Mark Skeels

- City Attorney's Office (Prosecutors and Victim-Witness Staff)
- All misdemeanors within the City





#### **FJC Legal Network**

- Program of the FJC Alliance
- •Launched in July 2009 to provide free legal services in obtaining restraining orders to victims of domestic violence.
- •Assists clients with filing temporary restraining orders and provides limited court representation, follow up to clients, court preparation, and court support.

Gael Strack





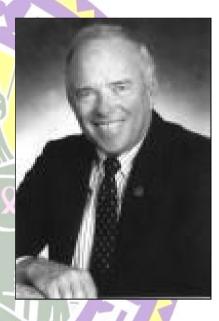
## FAMILY JUSTICE CENTER'S VOLUNTEER PROGRAM



#### Forensic Medical Unit

Photo documentation of injuries





Dr. "Skip" Sperber, Forensic Dentist and Criminal Forensic Expert Witness







Anne Rios, Esq. HOPE Team Staff Attorney

Jake Kuhn
HOPE Team Advocate

## Center for Community Solutions HOPE Team

The Mission of Center for Community Solutions (CSS) is to end relationship and sexual violence by being a catalyst for caring communities and social justice. The HOPE Team is a specialized component of CCS that promotes healing from abused experienced later in life.



#### Haydee Alvarez-Villegas

#### Advocate

The Chadwick Center for Children and Families provides advocacy and trauma-informed individual, group and family therapy to survivors of domestic violence and their children as well as victims of child abuse and sexual assault.



#### Chaplain's Program

- Provides Crisis
   Intervention and
   Counseling
- Non-denominational support, coordination and resources
- Modeled after chaplain programs in military, police, fire and Red Cross



Launched by Mickey Stonier



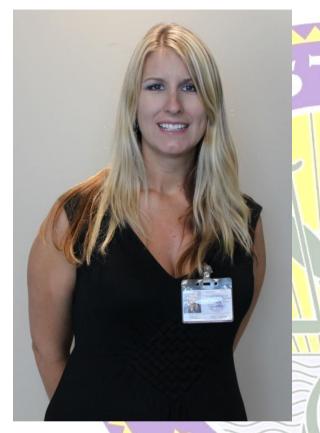
#### Counseling

- On-site crisis counseling and group counseling
- Home-based therapy and case management



Dr. Diane Lass and Dr. Campos Center for Hope and Strength





Dr. Christiana K. Silva
And
Dr. Renee Deverger
Licensed Psychologist
San Diego Center for
Counseling

The San Diego Center for Counseling provides individual, group and family therapy for children ages 2-18 years. The San Diego Center for Counseling specializes in domestic violence, trauma and child abuse issues





#### Sylvia Evans-McKinney

Founder/CEO

Dress for Success San Diego
Women's Workforce Development Center

The Women's Workforce Development Center provides Dress for Success San Diego clients with a safety net — and competitive edge— when searching for employment, striving for promotion, or transitioning into a new career. The WWDC ensure our clients have access to the technology necessary to secure employment.



#### **Dress For Success Boutique**

















Military Liaison Coordinator

#### Socorro Heather

Military Liaison
San Diego Family Justice Center

- •Works with military families affected by domestic violence.
- •Helps victims find the most appropriate resources available through military and civilian communities and provides advocacy and safety planning services.





#### Deaf Community Services

- On-site counselors
  - Work with all deaf and disabled clients
     Local Services
  - Group Counseling
  - Individual Counseling
- Off-site therapist
  - Provides group counseling for batterers





### Camp Hope San Diego FJC

















## Training Room





### Group Therapy Room





### Interview Rooms





#### **Dress For Success Computer Lab**









#### Check In

- Warm Welcome
- Verify victim is at right place
- •Fill out 1 page intake sheet
- Verify information
- Check Client into FJC
- Notify Screener
- Client waits in dinning room







### Clinical Screening

- Overview of FJCServices
- Discuss Consent,Confidentiality andInformation Sharing
- Conduct Risk
   Assessment and Safety
   Planning
- Develop Service Plan and Follow up Plan







### Dr. Jackie Campbell's Danger Assessment ToolWww.Dangerassessment.Org

- •Everyone is trained on danger assessment and most are certified
- •With the victim's permission, the score is shared with the partners/services she wants to access

#### DANGER ASSESSMENT Jacquelyn C Campbell PhD RN FAAN violent relationships. We cannot predict what will happen in your case, but we would like you to be aware of the danger of homicide in situations of abuse and for you to see how many of the risk factors apply to your situation Using the calendar, please mark the approximate dates during the past year when you were abused by your partner or ex partner. Write on that date how bad the incident was according to the following scale: Slapping, pushing; no injuries and/or lasting pain Punching, kicking; bruises, cuts, and/or continuing pair "Beating up"; severe contusions, burns, broken bones, miscarriage Threat to use weapon; head injury, internal injury, permanent injury, miscarriage Use of weapon: wounds from weapon (If any of the descriptions for the higher number apply, use the higher number.) ("He" refers to your husband, partner, ex-husband, ex-partner, or whoever is currently physically hurting you. Has the physical violence increased in severity or frequency over the past year? Does he own a gun? 3a (If have never lived with him, check here Is he unemployed? 5a. (If yes, was the weapon a gun? ) Does he threaten to kill you? Has he avoided being arrested for domestic violence Do you have a child that is not his? Has he ever forced you to have sex when you did not wish to do so? Does he ever try to choke you? Does he use illegal drugs? By drugs. I mean "uppers" or amphetamines, speed, ange dust, cocaine, "crack", street drugs or mixtures. Is he an alcoholic or problem drinker? Does he control most or all of your daily activities? (For instance: does he tell you who you can be friends with, when you can see your family, how much money you can use, or when you can take the car) (If he tries, but you do not let him, check h is he violently and constantly lealous of you? (For instance, does he say "If I can't have you, no one can." Have you ever been beaten by him while you were pregnant? (If you have never been pregnant by him, check here: \_ Has he ever threatened or tried to commit suicide? Does he threaten to harm your children? Does he follow or spy on you, leave threatening notes or messages on answering machine, destroy your property, or call you when you don't want him to? Have you ever threatened or tried to commit suicide? Thank you. Please talk to your nurse, advocate or counselor about what the Danger Assessment means in terms of your situation.



### Service Delivery

•Screener and
Navigator work
together to provide
and coordinate
services among
the partners

- Board
- New ARGIS







### **Exit Survey**

- Verify all services were provided
- Answer any questions
- Provide additional information
- Client Survey
- Verify parking and safety leaving FJC
- Discuss follow-up plan





## Escort Is Provided To Car & Surrounding Area Is Checked





### The Follow-up

- All Clients
  - Next Day
  - Next Week
  - Every Month
  - Or as Necessary
- High Risk Clients
  - By same provider
  - As Needed
  - Case Review









# First Team from Monterrey, Mexico

2003



- Several site visits to San Diego
  - Participated at International Conference and Post-Conference Meetings









### Mexico Initiative

- Launched under the leadership from President Felipe Calderon in partnership with USAID, Management Systems International and the Family Justice Center Alliance
- \$20 million pesos allocated to support the President's Initiative
- Held Regional Conference with in Monterrey, Mexico, June 2010
- First Goal: 12 Centers to Open in 2012

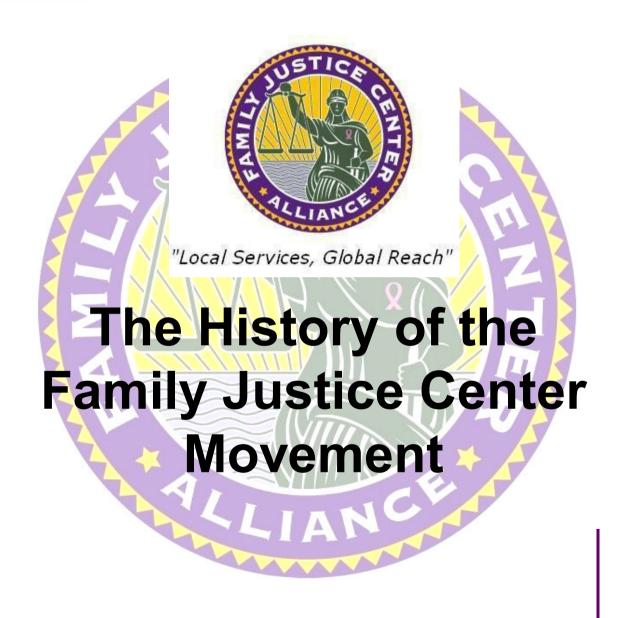


### Participating Sites from Mexico

- Mexicali
- Mexico City
- Durango
- Chihuahua
- Nuevo Leon
- Morelos
- Guerrero

- Sinaloa
- Colima
- Yucatan
- Jalisco
- Campeche
- Chipas
- Cancun







## Product of the Battered Women's Movement

- 1960-70s Shelters
- 1970-80s Changes in the Law
- 1980-90s Community Responses (Councils or Task Forces)
- 1994 VAWA federal legislation
- 1990s-2000s Systems
  - DV Courts, DV Units (Police, Prosecutors),
     DVRT, Pro-arrest policies, Training, Evidence
     Based Prosecution; Child Advocacy Centers



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## Family Justice Center – How it Started

- Public safety initiative led by Police Chief and City Attorney with the support from the DV Council and local officials.
- Our goal was to bring as many professionals together to help victims of domestic violence and their children – under one roof
- To reduce the amount times and places victims have to go to tell their story and get the help they need

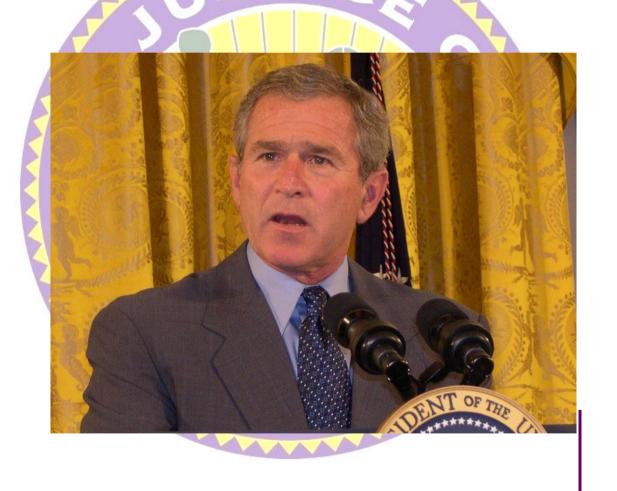


## **Oprah Winfrey Show**



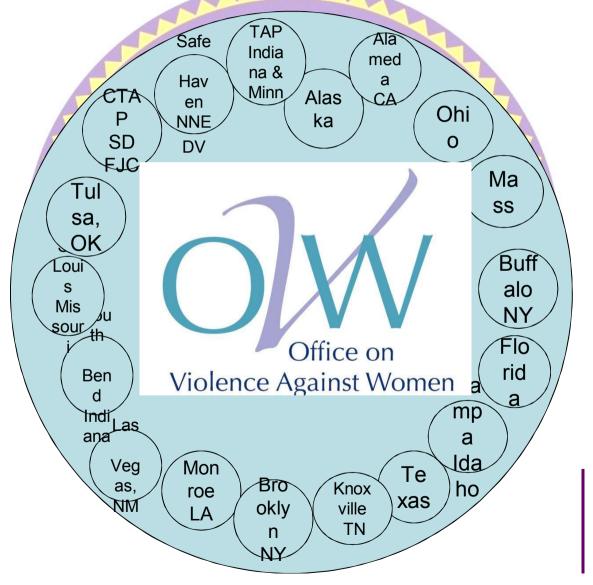


## October 2003 President's FJC Initiative





### President's FJC Initiative





### Core Principles in PFJCI

**Required Co-Location Police** 

Required Co-Location Local DV & SA Programs (Advocates)

**Required Co-Location Prosecutor** 

Partnerships with Probation, Community-Based Organizations, & Military (if applicable)

**Comprehensive Legal Services** 

Central Intake System and On-Site Info Sharing which Protects Victim Confidentiality

On-Site Advocacy for Victims (& counseling as requested)

**Advocates Available to Provide Personal Safety Planning** 

Strongly Encouraged: On-Site Interfaith Chaplaincy Program

**Provide Culturally & Linguistically Competent Services** 

**Limited On-Site Forensic Medical Services** 

**On-Site Childcare** 

Assistance with Transportation on Emergency or as Needed Basis

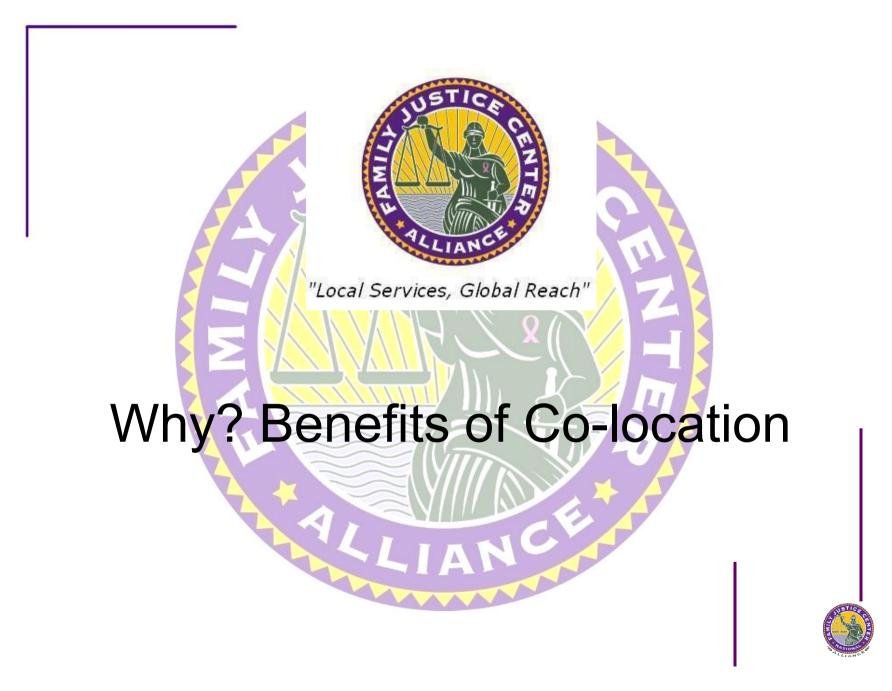
**Volunteer Component which Includes DV Training** 

Site Location is Identified

**Site Location has NEPA Approval** 

Facility Safety Plan to protect Victims & Staff

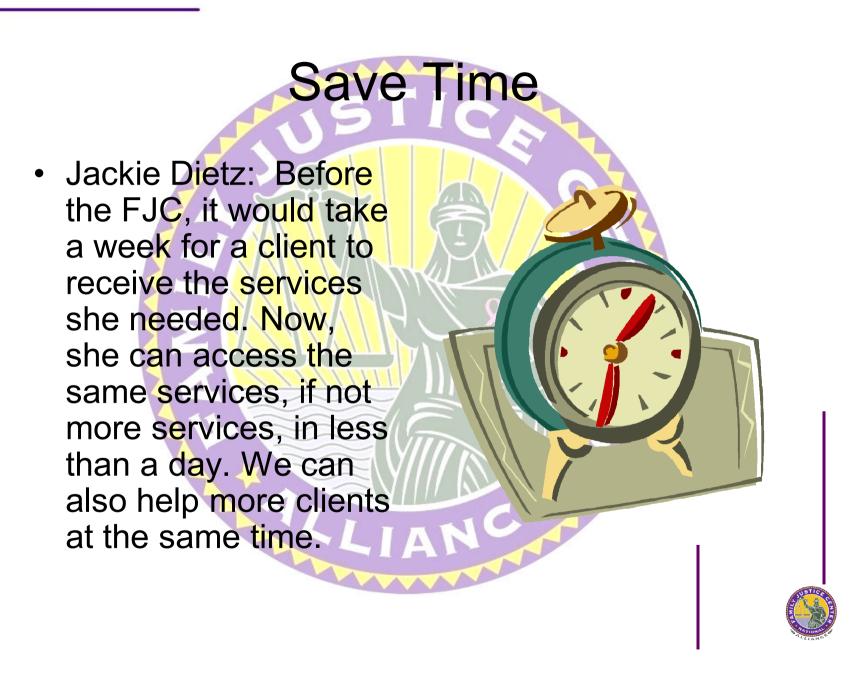




### BETTER attitude!



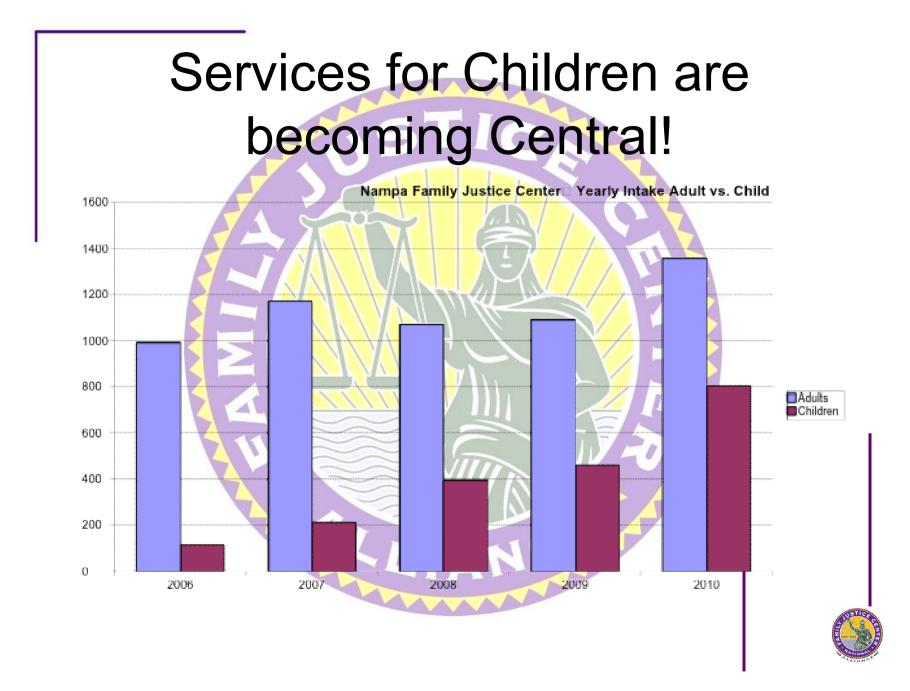




### Reach More Victims

- San Diego: 25,129 within 4 years
- New Orleans:
  - 200 before 2005;
  - 2000 after the FJC
- Nampa, Idaho:
  - 1104 first year
  - 2414 year five
- Brooklyn, New York: 1800 per month





### **Enhanced Services For Elders**

- Archstone Grant
- Partnership with the District Attorney's Office
- To enhance elder abuse services
- Start Review Team
- Fund part-time volunteer coordinator



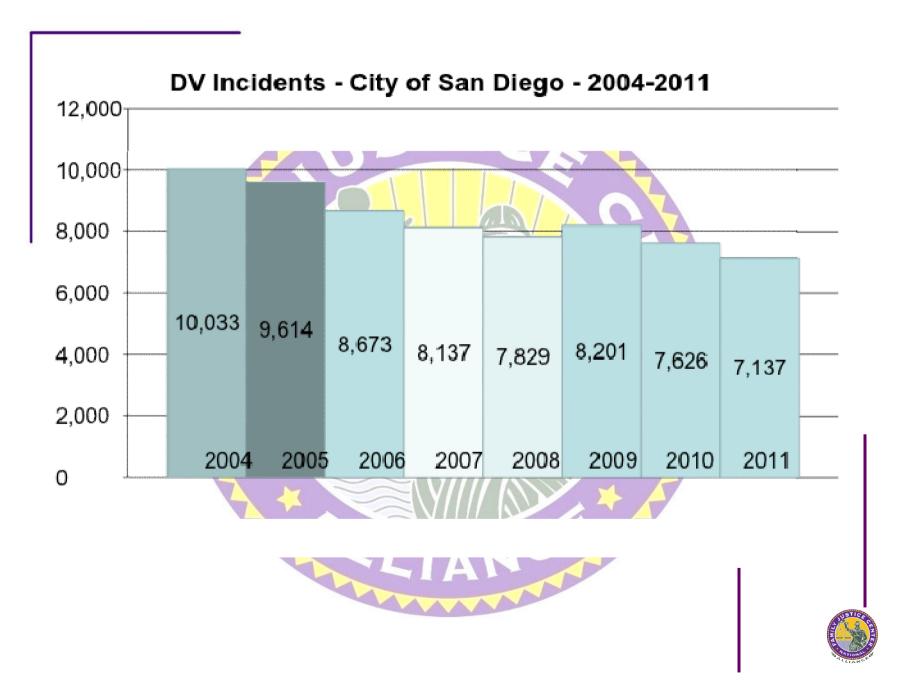


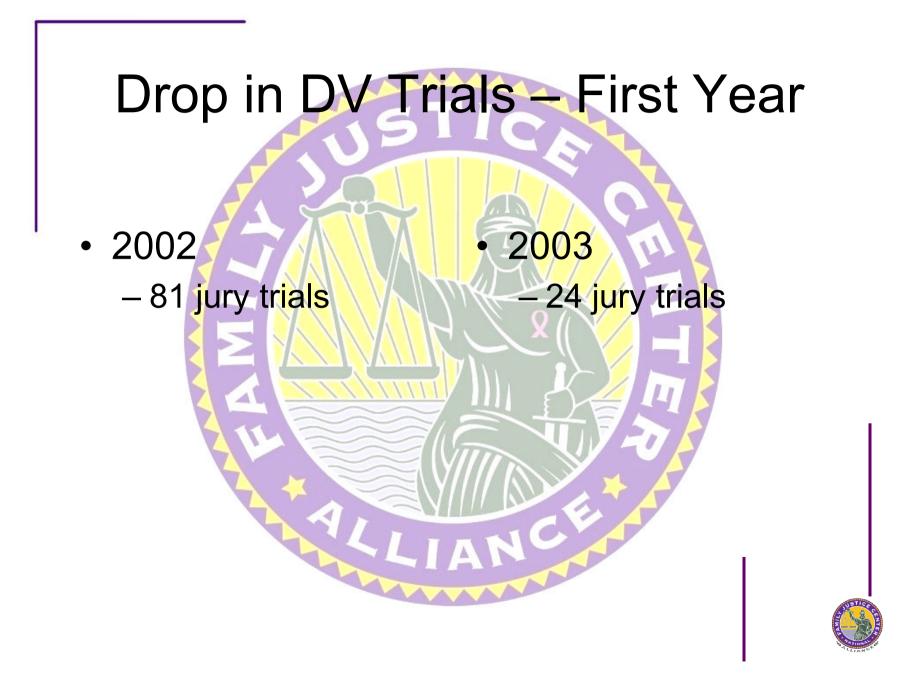


### Drop in Homicides

- San Diego: From 30 in 1985 to 7 in 2011
   and 2 in 2012
- Alameda County CA: 73% since opening
- New York: 54% since opening
- Maryland: From 5 to zero







### Mobilize Your Community!









Some innovations already in place

By Elizabeth Fitzsimons

Law enforcement and the courts should hold batterers accountable for skipping out he said. on their court-ordered classes. gal immigrant victims. And edloop, so that they can help the children of domestic violence.

These were some of the suggestions made yesterday during a discussion hosted by state Sen. Christine Kehoe, D-San Diego, and attended by Attorney General Bill Lockyer, local civic and law enforcement leaders and representatives from advocacy groups and the courts.

Kehoe called the meeting at the Family Justice Center in downtown San Diego to present the findings of a state task force on domestic violence and assess San Diego's response to the crime.

olence in December 2003. The 26-member task force included representatives of criminal justice agencies, the judiciary and health care, as well as vic-

tims and legislators.

"Every year in California. first responders get about 200,000 domestic violence phone calls," Lockyer said of public safety agencies. Annually, 700,000 children are referred to law enforcement as victims of domestic violence, to help them effectively evalu-

But innovations are being Domestic violence services made to combat the problem, should be tailored to help ille- such as at the Family Justice Center, where criminal justice ucators should be kept in the and victim services agencies are under one roof.

"California is going to be the first place in the United States that virtually eliminates family violence," Lockyer said.

Lockver asked the task force to focus on four areas: the obtaining and enforcing of restraining orders; the prosecution of misdemeanor domestic violence cases; holding batterers accountable: and the law enforcement response to health practitioner reports of domestic violence.

Through interviews, hearings and documents, the task force gathered information from the state's 58 counties, Lockyer convened the Task but focused on 10 to get a Force on Local Criminal Jus- range of rural and urban dytice Response to Domestic Vinamics: Humboldt, Orange, Placer, Sacramento, San Diego, Santa Clara, Solano, Tulare, San Bernardino and San Joaquin. The task force pres-

Among the recommenda-

- Since in most of the counties, less experienced prosecutors handle misdemeanor domestic violence cases, they should receive special training ate and prosecute the cases.
- · Courts should not accept plea agreements that allow batterers to avoid the mandated 52-week batterer intervention program and three-year probation.
- · A set of consequences should be set for batterers who do not complete their proorams
- · Law enforcement and health practitioners should establish a protocol for notifying the correct law enforcement agency of domestic violence.
- · Improve computer databases to ensure that all restraining orders are entered into the system.
- · Judges, the district and city attorneys offices, law enforcement agencies and advocacy organizations should meet regularly.
- At yesterday's meeting, those in attendance signed up for work groups to address how San Diego could improve its response to domestic violence. Kehoe said the groups ented its findings to Lockyer would reconvene in 90 days.



### **Better Trained**

- Monthly Lunches
- Monthly Orientations
- Monthly Open Houses
- Workshops







### Informed by Evaluation

- Evaluation Committees
- Focus Groups
- Client Surveys
- Comparison Study Models
- Benchmarking
- Client Profile Studies
- FJC Snapshot Assessments
- Ongoing Research
- Studies Available

- 2007 Alameda 3-year
   Outcome Study
- 2007 San Diego FJC Study/Alliant Univ.
- 2008 Nampa FJC/Boise St.
- 2009 San Diego FJC
   Study/San Diego State
- 2009 Alameda County FJC Comparison Study
- 2010 NYC FJC Outcomes Study
- California Evaluation 2013



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### Change

- Change in leadership
  - Your Champion has term limits
- Change in commitment
  - Partners come and go
- Change in funding priorities
  - Your funder wants to focus on other areas
- Change in economy
  - Your governor could wipe out your DV funding



## Constant Growth/Change in FJC Service Delivery

- More clients seeking services
- No additional staffing
- Integration of new partners who join a center
- Cross-Training between professionals
- Growing volunteer program
- Demand for new services from victims
  - medical services or more legal assistance
  - Need for economic justice, child support, housing, employment training, child care, job placement







### Four Strategic Directions

Leadership Matters



- Guiding Principles
  - 10 principles
  - Next Year FJCAwards

- Best Practices
  - Regional Training
     Centers and
     selected FJCs
     incubate and
     evaluate practices

Accountability to

Survivors





### Guiding Principles Shortened Version

- Safety Emphasis
- Victim-Centered
- Culturally Competent
- Community-Engaged
- Survivor-Driven
- Offender-Focused
- Transformative (willing to change)
- Relationship-Based
- Prevention-Oriented
- Kind-Hearted



### FJC Movement

- 80 Operating FJCs/Other Multi-Agency Models
- 1/3 coordinated by shelters/communitybased DV agencies
- 2/3 coordinated by District Attorney's Offices or Police Departments
- 140 Communities in active planning efforts
- First statewide initiative in California

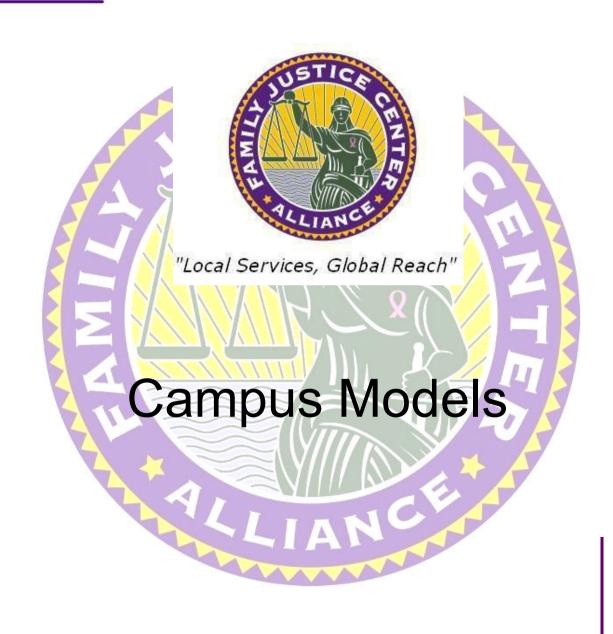
- Centers in 10 countries
- Rural
- Suburban
- Urban
- Tribal
- Regional Centers
- FJCs in VAWA (Title I)
- State level legislation developing
- Largest International FJC Initiative Mexico



### FJC Services Evolving...

- Easily accessible county wide resource network/locations
- Economic/financial assessments
- Financial literacy
- Credit repair
- Long-term spiritual care/connection to community
- Asset Development
- Education/Computer Training
- Personal Coaching
- Job Training/Job Placement
- Housing/Services Coordination Emergency, Transitional, and Affordable
- Campus approaches...





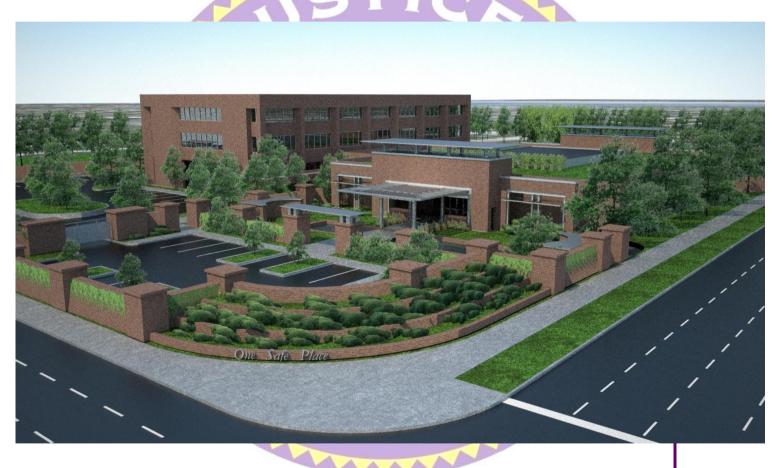


## Tarrant County (Fort Worth) One Safe Place FJC Planning Team





### The Dreams Are Getting Bigger



www.onesafeplace.org



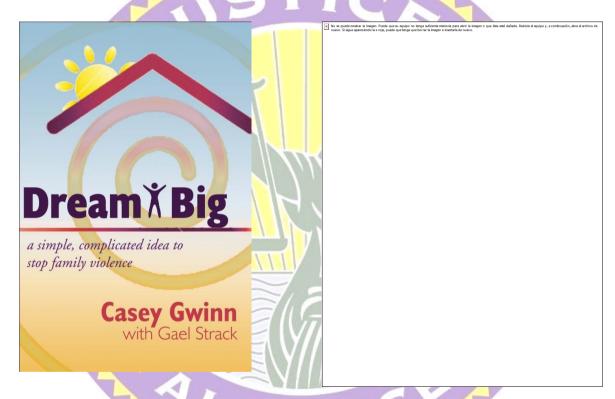
# Training Institute on Strangulation Prevention



www.strangulationtraininginstitute.com

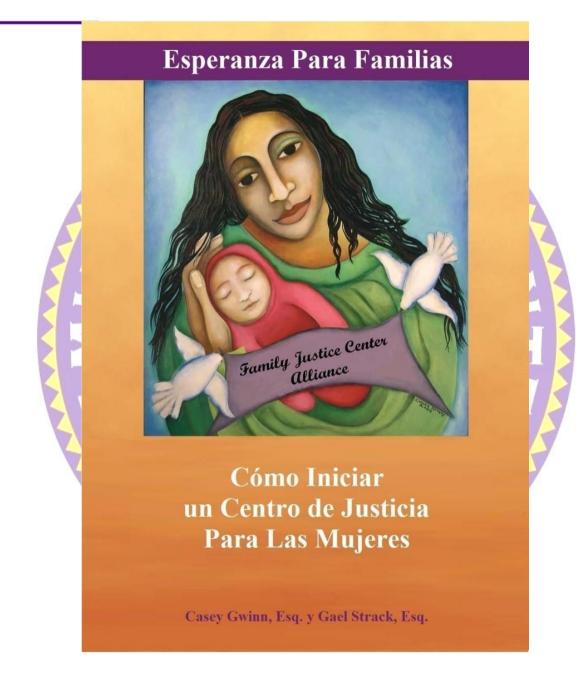


### The Why & the How



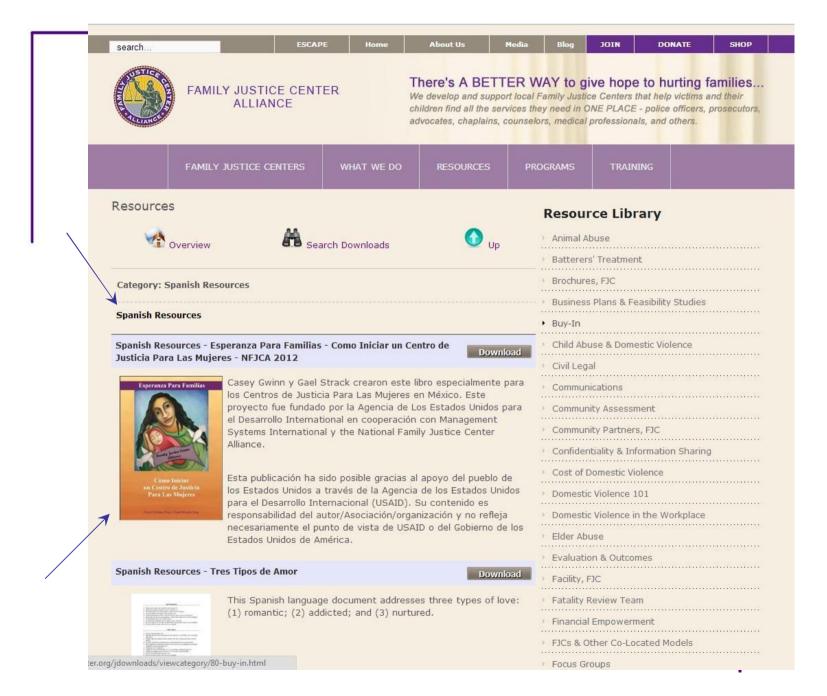
www.familyjusticecenter.org







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#### Resources

#### Resource Library

Click here to access the Online Resource Library.

The Resource Library contains a range of information valuable to Family Justice Centers and those working in the field of family violence prevention. Information on how to start a Family Justice Center as well as webinars (trainings via audio and PowerPoint) and webcasts (trainings via video, audio, and PowerPoint), sample forms and templates, and published research, are available to access and download. If the document is only available from the original source, a link is provided to access that document from the holder of the copyright. The resources are organized by topic. Most resources are in the form of a publication or webinar.

#### Grants

The Alliance provides information on upcoming grants for all United States and international centers. To see our list of grants, click here.

#### **Partner Organizations**

The Alliance acknowledges many local, national, and international partners in the domestic violence field. For a list of partner organizations, click here.







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